Sparkling Hill RESORT
888 Sparkling Place, Vernon, BC V1H 2K7
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www.sparklinghill.com

Sparkling Hill Resort Pet Policies:

- A nightly fee of $25.00 + applicable taxes will be charged per pet to cover for additional cleaning required.
- 2 is the maximum number of pets allowed to stay in a room.
- The maximum weight permitted is 60 lbs. per pet.
- Please keep your pet on a leash at all times inside the hotel as well as around the exterior of our property.
- Pets are to be kept off all furniture, including beds.
- There are certain areas of the hotel where pets cannot be admitted. These include all public areas, PeakFine Restaurant, Barrique & Java Café, KurSpa as well as meeting rooms.
- We would prefer that your pet is not left unattended in your room. If you need to leave your room without your pet, he or she must be crated during this period.
- You must be reachable at the below phone number at all times when your pet is left unattended in your room.
- Please pick up after your pet. Bags are available at the front desk.
- Should your pet have any accidents on the premises, please clean up after him or her promptly or ask for assistance.
- You may arrange for a convenient time with the front desk for when you will be out of your room with your pet in order to have our housekeeping team service your room.
- To maintain our high level of standards, your room will be serviced, at a minimum, every 2 days by our housekeeping team if you are staying 3 nights or more with us.
- Any damages to the room or property caused by your pet will be added to your room account.